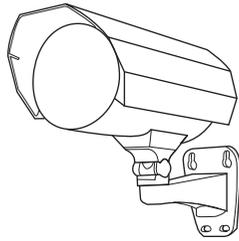


# Quick Setup with iPhone / iPad

- Remote access fully compatible with:
1. Internet Explorer on Windows OS
  2. iPhone, iPad & Android mobile devices



This quick setup assumes your network connection is "wireless router + modem".

For other types of connection, please download the instructions for network configurations from [www.surveillance-download.com/user/m365a.swf](http://www.surveillance-download.com/user/m365a.swf)

m565\_365a\_V1.0

## 2 Prerequisite (continued)

- (Optional) Your wireless router supports UPnP, and this function is enabled.
- You have checked the IP address used by your wireless router as instructed below, and written them down. You will need them later.

Connect your iPhone / iPad to the wireless router with the camera connected, and go to "Settings" → "Wi-Fi". Select ">" near the selected wireless network to enter the details.

**Router:** The IP address of your wireless router

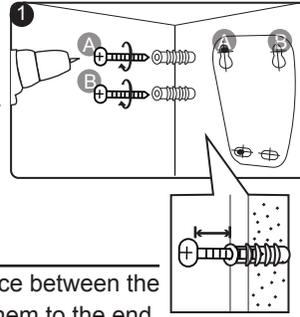


## 1 Install the Camera

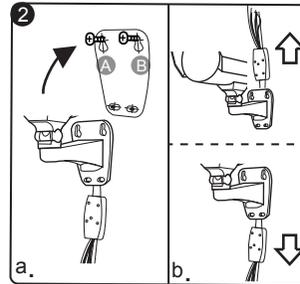
1. Paste the installation sticker supplied with this camera to where to install the camera, and position the four holes for screws.

Drill the two screws at top to the wall. (A and B as shown in the picture 1)

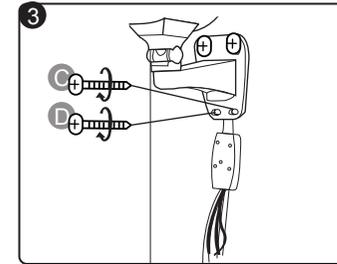
Note: Please leave some space between the screws and wall. Do not get them to the end.



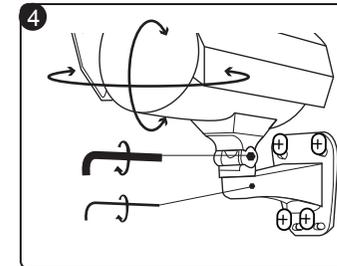
2. Hang the camera at the screws you just fixed, and make sure the camera stays in place. Decide the cable direction (up / down) before you fasten the screws tight to the wall.



3. Drill the rest of screws (C and D) as shown in the picture 3 into the wall. After that, make sure all screws are fastened.



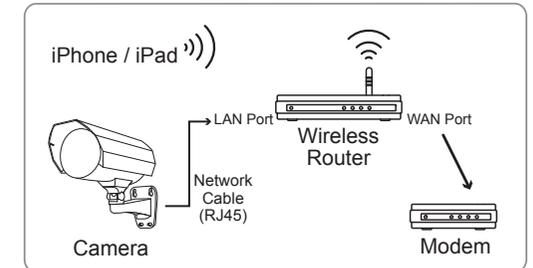
4. Adjust the angle of the camera (up / down / left / right) with the supplied wrenches for better viewing.



## 2 Prerequisite

Before configuring network setup with iPhone / iPad, make sure you have checked the followings:

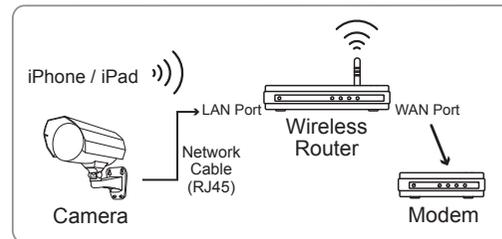
- (Recommended) Apply your own ADSL or cable Internet service to simplify the network configurations.
- Your camera is connected to your wireless router with a RJ45 network cable, and it's powered on.



- You have installed our mobile program, *EagleEyes-Lite* or *EagleEyes-Plus*, on your iPhone or iPad. If no, please download from "App Store".

## 3 Configure with iPhone / iPad

Step1: Connect your iPhone / iPad to the wireless router which has the camera connected.



Step2: Open "EagleEyes-Lite" (or "EagleEyes-Plus"), and click "+" to enter the new device page. Then, select "Local Network Search" to search your network camera.

The IP address shown is the address assigned to your camera by your router.



If you can't find the camera, wait for 3 minutes to search again.

Step3: Select the IP address to enter the setting page, and switch the tab from "DHCP" to "Static".

The default port number is 88. You may change it to any value from 1 ~ 9999 (such as 8080) if the port number of 88 is blocked.

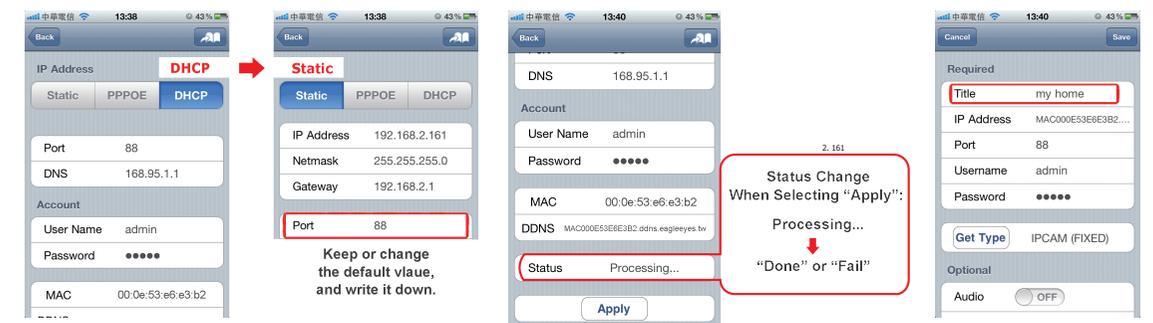
Then, note down the IP address and port number you see here. You'll need them in Step 7.

Step4: Select "Apply" to confirm all your changes, and **WAIT till** you see the message "Done" or "Fail" in "Status".

Regardless which message you see, proceed as instructed below:

- For **Done**, you'll automatically return to the new device page.
- For **Fail**, select "⏮" on the top right side. You'll be prompted to select "DDNS" or "Local IP". Select "DDNS" and return to the new device page.

Step5: In the new device page, give a meaningful name for this connection in "Title", and select "Save". Then, continue with Step 6 ~ 7 for port forwarding.



Step6: Open your web browser on iPhone, and enter the IP address of your wireless router ("192.168.2.161" in our example) to access.

### 3 Continued from the Previous Page

Step7: Go to the port forwarding (or virtual server) rule configuration page.

The naming of port forwarding or virtual server may vary based on different router brands. To know where it is, please refer to the user manual of your wireless router.

Then, enter the IP address and port number you set for the camera in Step3, and enable this rule. Take D-Link wireless router as an example: Go to "ADVANCED" → "PORT FORWARDING".



IP Address:	The IP address of the camera set in Step3
Ports to Open:	The port number set in Step3

### 4 Check Your Connection

When you complete the network setup, check your connection as instructed below.

Step1: Switch your network mode to 3G mode on iPhone or iPad.

Step2: Start *EagleEyes*, and select the connection you just added to see if you can access your camera successfully.

- If yes, your network setup is successfully.
- If no, go to Step3.

Step3: Switch your network mode to wireless mode on iPhone or iPad.

Step4: Start *EagleEyes*, and add a new connection with the IP address (e.g. 192.168.2.161) and port number (e.g. 88) you set in Step3 of "3. Configure with iPhone / iPad". Then, see if you can access your camera with this new connection successfully.

- If yes, return to Step6 ~ 7 in "3. Configure with iPhone / iPad" for port forwarding.
- If no, start from Step3 in "3. Configure with iPhone / iPad" again to reconfigure your camera.

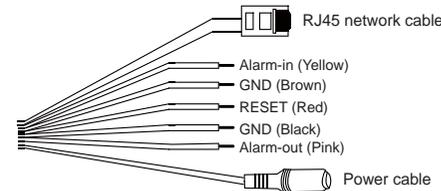
### 5 Change Default Account

To ensure your account safety, after finishing network setup, please access the camera, and select "⚙️" → "Advance Setup" → "Account" to change the default user name and password with new one you prefer.

#### Factory Default Values

IP Address	192.168.1.10	User Name	admin
Port Number	88	Password	admin

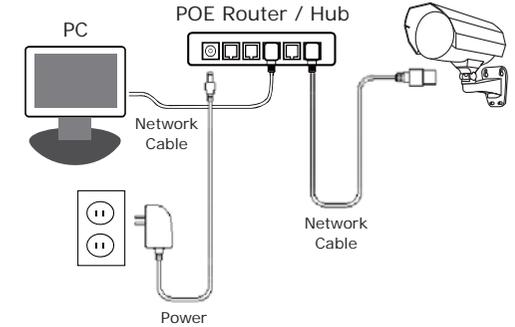
#### Cable Overview



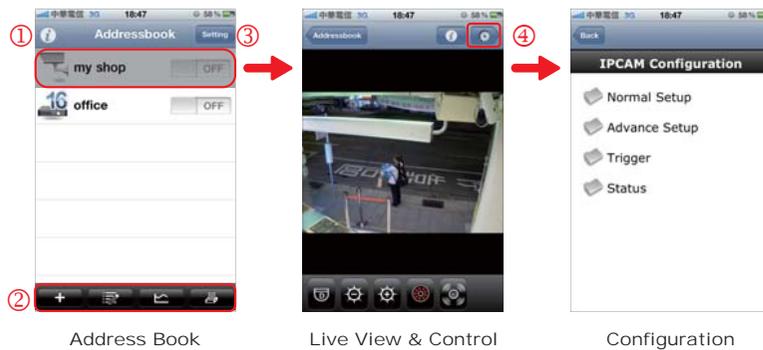
### POE Connection (1.3 mega model only)

POE connection is available only when your router or hub supports this function.

If your router or hub doesn't support POE connection, you need to additionally purchase a POE connector. Please check with your installer or reseller for more details.



### EagleEyes Operation



Start *EagleEyes* to enter *Address Book*:

①	Info	Select to learn more about how to use <i>EagleEyes</i> , where to find video demo, and join our Facebook.
②	Tool Bar	The first two buttons from the left are used for the address book, and the other two are special buttons.
③	Setting	Configures <i>EagleEyes</i> -related parameters.

Select the connection set to enter *Live View & Control*:

④	Configuration	Select to enter the camera configuration page to change some camera parameters.
---	---------------	---

For more details about *EagleEyes* operation, please visit our official website: [www.eagleeyesctv.com/Demo\\_2.aspx](http://www.eagleeyesctv.com/Demo_2.aspx).

### Q&A

For more details about *EagleEyes* Q&A, please visit our official website: [www.eagleeyesctv.com/supp\\_QnA.aspx](http://www.eagleeyesctv.com/supp_QnA.aspx).

Q1: I can't connect to this camera with 3G network, but it works with my wireless network. Why?

A1: Your network configuration is not yet completed. Please set port forwarding as instructed in "3. Configure with iPhone / iPad" (Step7 ~ 8).

Q2: My live images are not fluent. Why?

A2: Image fluency could be affected by the local network upload bandwidth, router efficiency, client network download bandwidth, complexity of live view, and more. (Recommended) To have the best image fluency, select QVGA; to have the best image quality, select "SXGA"; to have normal image fluency and quality, select "VGA".

Q3: The live video keeps flickering. Why?

A3: Please try adjusting the power line frequency to "60 Hz" or "50 Hz" from your iPhone by selecting "⚙️" to enter IPCAM Configuration page. Then, go to "Advance Setup" → "Camera" to change setting.

### Package Content

